

Virtual Care for SNFs & LTCFs

Using a Communication Platform to Facilitate Timely Care

Situation

When a Medical Director or specialist is unavailable to be onsite for admission or to provide an in-person emergency consult, patient care may be delayed and patients can be routinely transferred to the ER (or another facility) for care.

Also, clinicians' busy schedules may impact their ability to routinely follow-up with patients onsite or be able to visit your patients who have returned home.

These scenarios can create unnecessary stress, costs and risks for patients, your staff, and your facility.

Solution

With Synzi, your agency's staff can use HIPAA-compliant secure messaging, video, email and text to increase the timing and quality of care.



Immediate Access

Enables staff to access offsite Medical Directors for immediate patient care and avoid unnecessary patient transfers to nearby hospitals



Expanded Care

Expands a facility's offered services by providing easy access to additional specialized care providers



Family Engagement

Helps family members stay engaged in their loved one's care as video calls can be used to include family during in-person check-in's or emerging changes of a patient's condition



Follow-up Support

Helps facility staff continue engaging rehab patients who have returned home with automated touchpoints and virtual visits

Synzi Enhances Your Facility's Care, Safely and Securely.

Support Patients Throughout The Care Continuum

Your staff and your Medical Director can stay connected on one integrated platform which works on everyday consumer devices such as smartphones, tablets, and PCs, across any level of cellular or Wi-Fi connectivity.

Synzi's virtual care platform also optimizes available specialty resources – especially in communities with a shortage of trained specialists and/or rural areas where providers have great distances to cover in reaching patients.

- **Secure Messaging:** Staff, Medical Directors, and specialists can message and send images to colleagues, patients and their caregivers in a secure, HIPAA-compliant environment.
- **Virtual Visits:** Staff can quickly facilitate real-time virtual consults to make critical care decisions while your Medical Directors can optimize their productivity offsite. And, your staff can continue to follow-up with discharged patients upon their return home by conducting virtual check-ins with patients and their caregiver.
- **Text and Email Messaging:** For discharged patients, a series of automated text or email messages can be scheduled with useful information about the patient's specific condition for this stage in the care continuum. A cadence of messages helps drive ongoing patient adherence and engagement.

At Admission

- Access Medical Directors and/or specialized providers for admission decisions or immediate intervention
- Avoid costs and risks of transferring patients to other facilities
- Minimize related hospital readmissions and keep patients in network

During Treatment

- Access Medical Directors and/or specialized providers for admission decisions or immediate intervention
- Avoid costs and risks of transferring patients to other facilities
- Minimize related hospital readmissions and keep patients in network

Post-discharge

- Help clinicians stay in more convenient and frequent contact with your patients
- Drive greater patient engagement and adherence in their follow-up care

**Better technology.
Better care.
Better outcomes.**

Visit us at synzi.com
or call 888.515.5368