

SNF-at-Home

Using Virtual Care for High Touch / High Tech Care

Situation

SNF diversion is already underway. More and more patients (and their families) are looking for higher acuity care in the home setting. Patients and family caregivers experience a smoother discharge process, more coordinated care, and easier billing. Most importantly, the SNF-at-home model leads to lower hospital readmissions and higher patient (and family) satisfaction.

Solution

Virtual care is critical to making the SNF-at-home model happen as telehealth and RPM technology enables patients to have more meaningful interactions with clinicians. A high-touch and high-tech approach leverages clinicians practicing at the very top of their license (certified nursing assistants, nurses, home health aides) with innovative clinician and patient use of technology.



Immediate Access

Enables staff to access specialists for immediate patient care and avoid unnecessary ER visits, rehospitalizations, and unscheduled visits



Ongoing Involvement

Allows referral partners to continue monitoring and managing patient progress upon discharge to the home



Family Engagement

Helps family members stay engaged in their loved one's care whether they are at-home, nearby or remote



Upstream Offerings

Expands an agency's offered services by providing referring partners, patients, and families with an alternative to a SNF stay

Synzi Helps Position Your Organization to Deliver the SNF-at-Home Model

What is Choose Home?

Choose Home is a SNF-at-home model that leverages both home health and home care services for patients who can heal at home with medical and non-medical support. Choose Home has positive implications for reimbursement as it would “create a new payment pathway around a 30-day episode of care” and could also result in new Medicare access for non-medical home care agencies.

What is the Role of Virtual Care?

In balancing patients’ medical and non-medical care, telehealth and remote patient monitoring technologies will play key roles in the Choose Home model. Synzi helps post-acute care organizations deploy the SNF-at-home model with a high-touch / high-tech approach.

With Synzi, your staff can engage patients more frequently – helping them heal at home while reducing unnecessary hospitalizations:



Virtual Visits: Providers and patients can connect via HIPAA-compliant video for scheduled and on-demand check-in’s.



Secure Messaging: ePHI can be safely and securely shared in an encrypted, HIPAA-compliant environment.



Condition Management: A cascade of condition-specific messages can be scheduled and sent improve adherence.



RPM: Patients can easily share their vital signs so staff and referring physicians can better monitor and manage their patients on key measures.



Assessments: Administrators can also create, send, and conduct patient assessments on a regular basis to assess patient progress in-between visits.

With Synzi’s dashboard reporting, agencies have real-time insight into the patient’s condition and can quickly explore if the plan of care needs to be changed prior to the next visit and/or facilitate real-time interventions.

Virtual care is critical to delivering a successful SNF-at-Home model:

- A high-touch and high-tech approach leverages clinicians and aides practicing at the very top of their license (certified nursing assistants, nurses, home health aides).
- Innovative clinician and patient use of technology helps stakeholders remaining connected with each other, family caregivers, and the referring physician.
- Clinicians, aides, and family members can engage your staff on-demand if/when a patient’s condition changes.

Better technology.
Better care.
Better outcomes.

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