synzi

How Synzi Helps Your Staff Safely Care for Patients During COVID-19

How to communicate critical information to your patients and continue the delivery of care

Home health care agencies are using Synzi, the leading telehealth platform for post-acute care organizations, to quickly communicate critical information to their patients and safely continue the delivery of care during this time.

With Synzi, your agency is able to proactively address patients' and staff concerns about receiving in-home care during this time

- Your patients may be required to quarantine, shelter in place or practice social distancing.
- Your patients may also be hesitant to let nurses into their homes for in-person visits.
- Your staff might also be wary of conducting in-person visits as they might not have sufficient protective gear and/or fear the risk of infection.

Your patients, their family caregivers, and your staff can use the Synzi app on their everyday devices (such as smartphones, tablets, and PCs) across any level of connectivity to safely connect via HIPAA-compliant virtual visits as well as email, text, and secure messaging.

Two-Way Bidirectional Communication

Enables patients to access your staff on-demand, receive needed care, minimize ER visits, and lower the risk of rehospitalization

Immediate Access to Care

Alleviates patient anxiety and helps patients feel less isolated while saving critical minutes/hours and reducing risks of transmission

Deeper Patient Engagement

Allows your agency to automatically send COVID-19 updates and condition-specific notifications to help patients better manage their condition(s) and improve their quality of life

Safer Care for Staff

Accommodates the increase in staff wanting to work remotely while enabling your agency to safely continue critical care and maintain operations

SYNZI

Synzi helps your agency safely and securely provide critical and compassionate care for your patients amid COVID-19.

Synzi's platform enables your agency to better engage your patients during the coronavirus pandemic:

Conduct virtual assessments as it may be challenging to initially differentiate between the flu and the coronavirus depending on the patient's symptoms.

Conduct virtual visits with your patients to ensure continuity of ongoing care in a safe, compassionate, and convenient manner.

Send out COVID-19 updates to all of your patients so they continue to receive vital information from the CDC, WHO, etc., regarding the coronavirus and preventative measures.

Provide virtual access to your staff in order to minimize your patients' stress of feeling lonely or socially isolated especially if they need to quarantine, shelter in place, or use social distancing.

Agencies are also using Synzi to send out condition-specific texts and/or emails so their patients can receive timely, educational information about their condition(s) and overall well-being.

For patients with language barriers, the Synzi platform enables your staff to quickly include an interpreter into the video call. Messaging can also be translated into a patient's primary or preferred language.

Synzi's dashboard provides reporting at the assessment and patient level for your administrator to analyze patients' compliance and progress. This data empowers your staff to intervene in case of an emerging issue and connect with the patient in order to minimize a potentially unnecessary ER visit or rehospitalization.

The Synzi platform features:

Secure Messaging:

Protects your patients' ePHI during staff-to-patient and staff-to-staff secure messaging

Virtual Visit

Lets your patients participate in convenient video calls to ask questions, discuss progress, and receive guidance. Multiple participants can be included such as a specialist, pharmacist, family caregiver, interpreter, etc.

Condition Management

Enables us to automatically schedule a series of COVID-19 updates and condition-specific texts/emails for your patients to remain informed and engaged

Better technology. Better care. Better outcomes.