



Everyday Devices

Leverages patients' everyday devices such as smartphones, tablets and laptops for video-based virtual visits and messaging



Two-Way Bidirectional Communication

Enables patients to access our staff on-demand, receive needed care, minimize ER visits, and lower the risk of rehospitalization



Immediate Access to Care

Improves access to timely care, alleviating patient anxiety, saving critical minutes/hours, and reducing risks of transmission



Deeper Patient Engagement

Provides COVID-19 updates and condition-specific notifications to help patients better manage their condition(s) and improve their quality of life

How We Support Your Patients with Virtual Care During COVID-19

How we communicate critical information to your patients and continue the delivery of care

We use Synzi, the leading telehealth platform for post-acute care organizations, to quickly communicate critical information to your patients and safely continue the delivery of care during this time.

With Synzi, we are able to proactively address patients' concerns about receiving in-home care during this time

- Your patients may be required to quarantine, shelter in place or practice social distancing.
- Your patients may also be hesitant to let nurses into their homes for in-person visits.

Your patients – and their family caregivers – can use their everyday devices (such as smartphones, tablets, and PCs) across any level of connectivity to safely engage with our staff via HIPAA-compliant virtual visits as well as email, text, and secure messaging.

Better technology. Better care. Better outcomes.

SYNZI

Telehealth enables us to safely and securely care for your patients amid the Coronavirus.

Synzi's platform enables our agency to better engage your patients:



Conduct virtual assessments as it may be challenging to initially differentiate between the flu and the coronavirus depending on the patient's symptoms.



Conduct virtual visits with your patients to ensure continuity of ongoing care in a safe, compassionate, and convenient manner.



Send out COVID-19 updates to all of your patients so they continue to receive vital information from the CDC, WHO, etc., regarding the coronavirus and preventative measures.



Provide virtual access to our staff in order to minimize the stress of being discharged from a care facility and/or needing to quarantine, shelter in place, or use social distancing.

We are also using Synzi to send out condition-specific texts and/or emails for your patients to receive timely, educational information about their condition(s) and overall well-being.

For patients with language barriers, the Synzi platform enables our staff to quickly include an interpreter into the video call. Messaging can also be translated into your patient's primary or preferred language.

Synzi's dashboard provides reporting at the assessment and patient level for our staff to analyze patients' compliance and progress. This data empowers our staff to intervene in case of an emerging issue and connect with the patient in order to minimize a potentially unnecessary ER visit or rehospitalization.

The Synzi platform features:

Secure Messaging:

Protects your patients' ePHI during our staff-to-patient and staff-to-staff secure messaging

Virtual Visit

Lets your patients participate in convenient video calls to ask questions, discuss progress, and receive guidance. Multiple participants can be included such as a specialist, pharmacist, family caregiver, interpreter, etc.

Condition Management

Enables us to automatically schedule a series of COVID-19 updates and condition-specific texts/emails for your patients to remain informed and engaged

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